



PREMIUM SERVICE

Retail Solutions

Manage your Must Arrive by Date (MABD) shipments with XPO.

Choose from two MABD service options to meet delivery windows at major retailers.

MABD Dedicated

With MABD Dedicated, you get all the benefits of MABD Standard, plus:

- Guaranteed on-time service within your arrival window
- Dedicated support team who provides proactive shipment monitoring:
 - Get daily status updates and issue notifications
 - Timely follow-up and resolution for non-compliant shipments
- Self-service filing for service adjustments

MABD Standard

With MABD Standard, you'll get:

- Simple, flat fee pricing
- Delivery appointment and notification prior to arrival
- 24/7 PRO-level visibility online to shipment status and appointment details
- Priority handling and care of your shipment
- Flagging of shipment as top priority in our network

Contact your account executive to discuss your specific MABD needs.



XPO's preferred status with leading retailers in the US and Canada gives you the advantage you need.

Choose XPO's Retail Solutions and:

- Avoid chargebacks, lost sales and canceled POs.
- Protect your vendor scorecard with superior on-time service performance.
- Get peace of mind backed by our focus on quality, efficient execution and exception-free delivery.